

INFORMATION MANAGEMENT WITH DOCUMENTUM

Vital Information — at the Right Time and in the Right Place



BACKGROUND

An International Oil and Gas Exploration company needed a solution to get important reports from their AS/400 platform into EMC's Documentum product. These reports related to exploration, business operations and other vital topics. Having these documents available within their Documentum platform would make this essential information readily available at the right time and in the correct format for the people who needed it.

The Challenge

Many business critical documents are produced on their AS/400 platform. These documents contain graphics and are generated in PDF format. The challenge was to select specific documents and properly analyze the content of these documents so that they could be indexed and categorized for loading into and retrieval from EMC's Documentum.

The Solution

This oil and gas exploration company chose Crawford Technologies' PRO Archiver for Documentum. PRO Archiver for Documentum was the only solution capable of automatically retrieving only the required files from the AS/400, properly analyzing each report's contents, and automatically creating the relevant document metadata. With this extracted metadata, PRO Archiver was then able to quickly load these files into Documentum every night for access by their users the following morning.

Results

Once the solution was implemented, users of the system were able to easily retrieve the reports they needed. Timely and accurate delivery of critical information ensured that maximum efficiency was achieved at the corporate location and in their field operations — saving both time and money.

When asked about their experience the decision maker stated that Crawford Technologies rated a 10/10 when it came to technical expertise and as an organization as a whole. "PRO Archiver does exactly what we need and the best thing is I never hear anything about it — I haven't in years. It just works!"

At a Glance

A large oil and gas exploration company wanted to automatically retrieve and analyze information to load into Documentum for user access.

Objective:

- PRO Archiver for Documentum was implemented and configured to retrieve files from an AS/400 system, create document metadata, and load the resulting files into Documentum.

Results:

- System users were able to access important up-to-date information every morning, significantly improving overall efficiency and reducing costs.

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